

# Terms and Conditions



Last Updated: 14th November 2025

These terms and conditions ("T&Cs") govern the use of services provided by Explore More With Abi ("we", "us", "our",). By accessing our website, making a booking, or purchasing a product, you ("you", "client", "customer") agree to these T&Cs.

## 1. About Explore More With Abi

1.1 Explore More With Abi provides travel planning, holiday packages, booking assistance, and related services. These T&Cs outline the rights and responsibilities of both the client and Explore More With Abi.

## 2. Definitions

- "Company" refers to Explore More With Abi.
- "Client" or "Customer" refers to any person using our services or purchasing a product.
- "Services" include travel planning, consultations, bookings, itineraries, and gift cards.
- "Supplier" refers to any third-party service providers such as airlines, hotels, tour operators, car hire companies, and insurance providers.

## 3. Acceptance of Terms

By using our website, making a booking, or purchasing a product, you agree to these Terms and Conditions.

If you do not agree, please discontinue use of our services.

## 4. Services Provided

Explore More With Abi offers:

- Holiday planning and consultation
- Package holidays
- Hotel only components
- Travel booking assistance
- Customer itineraries
- Travel gift cards
- Partner services, where applicable.

We reserve the right to update, modify, or discontinue services at any time.

## 5. Booking conditions

### 5.1 Third Party Supplier Terms

All travel services are subject to the terms and conditions of the relevant suppliers.

These may include:

- Minimum age requirements
- Check-in/Check-out rules
- Cancellation fees
- Baggage limits

- Visa/entry requirements

We act as an agent between you and the supplier. Bookings are not final until confirmed by the supplier.

## 5.2 Pricing

Prices are subject to availability and can change at any time before booking confirmation.

## 5.3 Accuracy of Information

You are responsible for providing accurate:

- Names matching passport
- Travel dates
- Contact information
- Passport/visa details

We are not liable for issues arising from incorrect information provided by you.

## 6. Payments

- All payments must be made in the currency and through the methods specified at checkout.
- A booking is not confirmed until payment is received.
- Deposits and or the full cost of the holiday may be required at the time of booking.
- Late payments may result in cancellation by the supplier.

## 7. Cancellations, Amendments & Refunds

### 7.1 Client Cancellations

If you cancel a booking, the supplier's terms and conditions apply. This may include:

- Non-refundable deposits
- Cancellation fees
- No refunds for certain services (e.g. promoted fares, last minute deals)

### 7.2 Amendments

Changes to a booking may be possible depending on supplier policies and may incur:

- Amendment fees
- Fare differences
- Administrative fees

### 7.3 Refunds

Refunds are issued according to supplier rules. Explore More With Abi may charge an admin fee where applicable.

Refunds will be processed using the original payment method.

## 8. Travel Requirements

You are responsible for ensuring:

- Passport validity
- Visa requirements
- Vaccinations
- Travel insurance coverage
- Compliance with local laws and regulations

We are not liable for denied boarding, refused entry, or travel disruptions due to missing or incorrect documentation.

## 9. Gift Cards

### 9.1 General

Explore More With Abi gift cards can be redeemed for travel planning, holiday bookings and eligible services.

### 9.2 Validity

- Gift cards are valid for 12 months from the date of issue unless stated otherwise.
- Expired cards cannot be refunded or extended.

### 9.3 Usage

- Gift cards cannot be exchanged for cash.
- Lost or stolen cards will not be replaced without proof of purchase.
- If a booking exceeds the card value, the balance must be paid by the customer.
- Refunds for bookings paid with a gift card will be returned to a gift card balance only.

## 10. Intellectual Property

All material on the Explore More With Abi website and Facebook page - including text, images, branding, digital resources, and downloadable content - is owned by Explore More With Abi and protected by copyright laws.

You may not:

- Copy
- Resell
- Reproduce
- Distribute any content without express written permission

## 11. Limitation of Liability

Explore More With Abi is not liable for:

- Travel delays, cancellations, or changes by suppliers

- Losses resulting from incorrect user provided information
- Illness, injury, or personal damage during travel
- Lost luggage, missed connections, or weather disruptions
- Errors or accuracy issues caused by third-party suppliers

Our liability is limited to the value of the services purchased from us.

## 12. Disclaimers

- All travel is undertaken at your own risk
- We do not guarantee uninterrupted website availability
- We do not provide financial, legal, medical, or visa advice.

## 13. Privacy & Data Protection

We respect your privacy and handle personal information in accordance with Inteletravel's Privacy Policy, available on our website. We may use your data to:

- Process bookings
- Contact you about your trip
- Provide customer support
- Send travel-related updates (with consent)

## 14. Termination of Services

We may suspend our services if:

- You violate these T&Cs
- Fraud or misuse is suspected
- Required for legal or security reasons

## 15. Changes to Terms

We may update these T&Cs from time to time. Continued use of our services after updates constitutes acceptance of the new terms.

## 16. Contact Information

For questions or support, contact us at: • [exploremorewithabi@gmail.com](mailto:exploremorewithabi@gmail.com) • 07519 138996 (WhatsApp Only) • <https://exploremorewithabi.wixsite.com/explore-more-with-ab>

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